

COPE Program Implementation Roadmap

This roadmap presents a structured, low-friction approach for the client to adopt 413 Solution's COPE Data Program. Our phased rollout is designed to ensure efficiency, transparency, and measurable outcomes while maintaining operational continuity. Each stage includes defined milestones, QA reviews, and reporting checkpoints to guarantee quality and consistency across every inspection.

Step-by-Step Roadmap

Phase 1: Pilot Program (200–500 Locations)

- Identify a representative mix of franchise and corporate-owned locations across multiple regions (~50+ locations per region).
 - Map locations to understand geographic density.
 - Determine logistics to perform inspections/
- Conduct initial field inspections to capture COPE data, imagery, and primary/secondary modifiers.
- Establish communication workflow for scheduling, access coordination, and franchise notifications.
- Deliver first-round reports and confirm data alignment with the client's internal systems and broker templates.

Phase 2: Data Review & Validation

- Review inspection data and reporting output with the client's risk, operations, and insurance teams.
- Conduct QA and cross-checks to verify data accuracy and formatting consistency.
- Incorporate feedback to refine the reporting format and digital data delivery workflow.

Phase 3: Regional or National Rollout

- Scale inspections based on pilot outcomes, prioritizing high-risk or high-value regions.
- Implement quality control procedures, ensuring every inspection meets corporate and underwriting standards.
- Provide ongoing reporting and portfolio-level data dashboards for continuous visibility.

Phase 4: Integration with Broker & Carrier Workflows

- Deliver finalized, insurer-ready COPE data packages in formats compatible with broker and carrier systems.
- Streamline renewal and submission cycles by ensuring every property record is complete, verified, and accessible.
- Maintain continuous QA support and periodic data refreshes to keep all risk data current.

Estimated Timeline and Touchpoints

- Pilot Program: 4–6 weeks for 200–500 locations.
- QA Review and Validation: 2 weeks post-pilot completion.
- Regional or National Rollout: 60–90 days depending on scope and location volume.
- Integration and Ongoing Support: Continuous, with quarterly data refreshes or updates as needed.